



2024 Annual Report
Governance, Risks, Compliance
& Internal Audit

Governance, Risks, Compliance & Internal Audit (GRC)

Our Company is built by people, their relationships and interactions with the communities.

For this purpose, the GRC Department combines governance, risk management and compliance processes in an integrated framework, with the objective of securing the Company and its employees, increasing efficiency and transparency.

Through this report, the GRC Department aims to present the important activities carried out during 2024.



A Message from CEO

“An effective governance is not merely about rules and processes; it is a reflection of our organizational culture and the way we conduct our business on a daily basis. In recent years, we have continued to strengthen our governance mechanisms, compliance, and internal auditing, ensuring that every decision is aligned with the highest ethical standards and transparency.

Our commitment goes beyond compliance: we strive for excellence, anticipate challenges, and adapt to a constantly evolving world. We believe that Honesty, Humility, Humanity, Harmony, Humor, and Physical and Mental Health are not only fundamental principles but also the foundation for sustainable, responsible, and long-term growth.

We remain steadfast in this purpose, building together an increasingly solid and integral future.”

Jayme Nicolato – CEO

Harmonia (s.f.)

*O resultado do trabalho é o mais importante
que o resultado financeiro. A harmonia
traz equilíbrio e torna a vida a dia mais
agradável.*



A Message from GRC Manager

"The topic may not always be in the spotlight, but it is what ensures that transparency, ethics, and credibility are not merely part of the discourse, but guide our daily actions. By assessing risks, establishing processes and internal controls, reviewing and updating documents, and identifying more opportunities for improvement, we strengthen our processes, making them more effective and aligned with the highest standards of corporate governance.

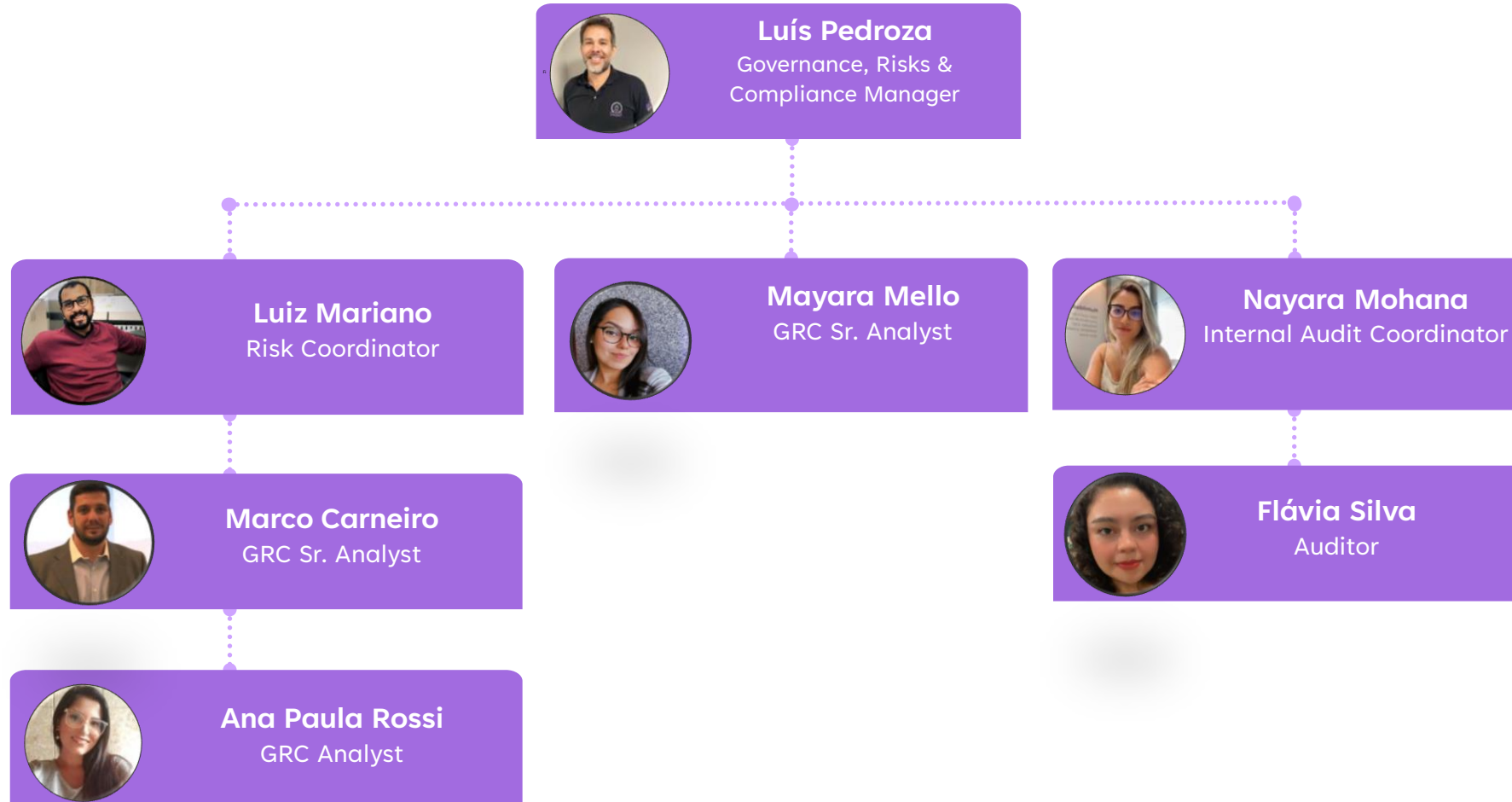
This is not only about complying with regulations but also raising standards by implementing the best market practices. We aim not only to achieve excellence but also to anticipate and respond to the demands of a constantly evolving world."

Luis Pedroza – Governance, Risks & Compliance Manager



GRC Structure

Fiscal Year 2024



Highlights

GOVERNANCE

- ✓ 217 normative documents published;
- ✓ 204 action plans concluded;
- ✓ ISO 37001 Certification – Anti-bribery Management System;
- ✓ Quarterly meetings Audit, Risk, and Compliance Committee.

RISK MANAGEMENT, PROCESSES & INTERNAL AUDIT

- ✓ Review of 136 Strategic Risks;
- ✓ Review of the Process Management and Internal Controls Policy;
- ✓ 149 flowcharts mapped;
- ✓ 203 internal controls documented.



COMPLIANCE

- ✓ 2º edition of the Compliance Week;
- ✓ 100% employees' adherence to Compliance Program declarations;
- ✓ More than 40 internal campaigns;
- ✓ More than 300 Due Diligences performed.

INTERNAL AUDIT

- ✓ 6 audit projects completed;
- ✓ Approval of the 2025 Internal Audit Plan;
- ✓ Approval of the 2025 Enterprise Risks Review Roadmap.

1. Governance

2. Risk Management, Business
Process & Internal Control

3. Compliance

4. Internal Audit

5. Feedback Survey

1. Governance

Normative Management



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Normative Documents contribute to strengthen the organization's internal control environment as they assist employees to perform activities correctly and in a standardized manner, which ensures the achievement of operational and strategic objectives.

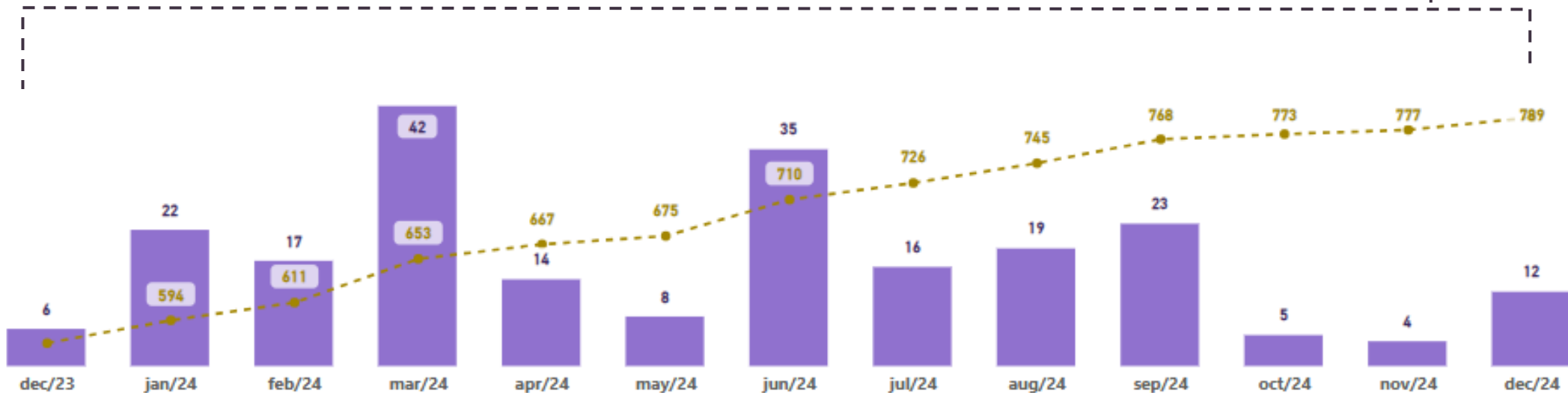
Results of the year:



37%

+217

documents
published



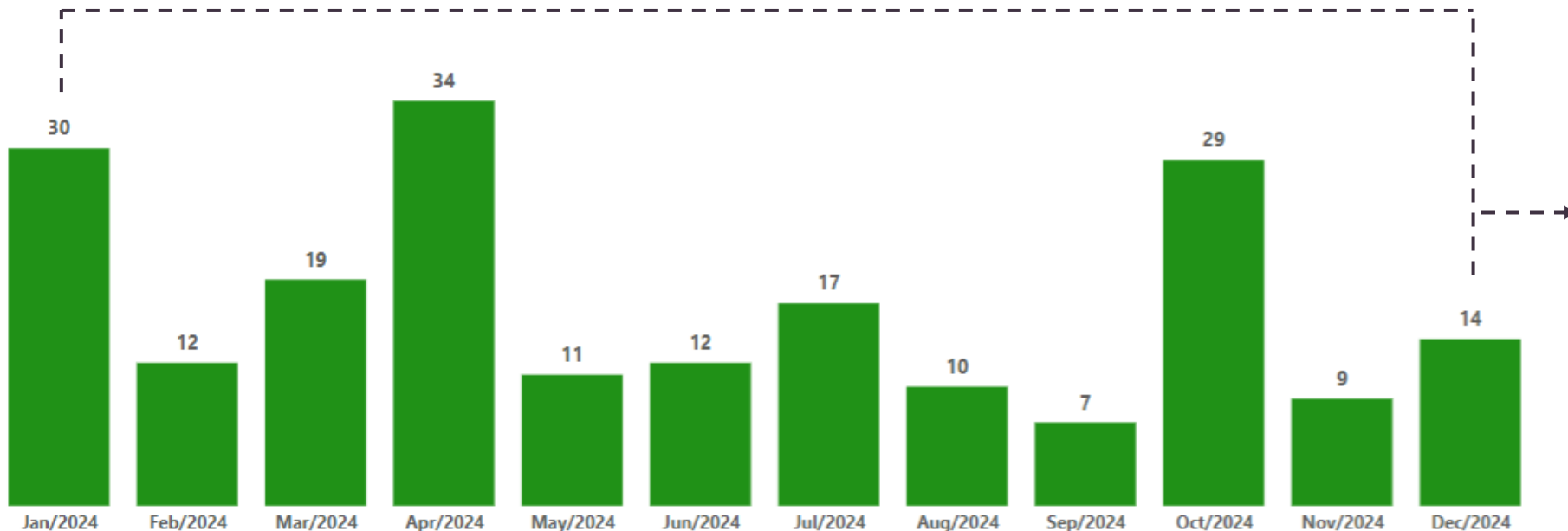
1. Governance

Compliance Management (Action Plans Follow-up)



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The GRC Department is responsible for leading the interface between process owners and auditors from the development of the internal audit plan to the delivery of the audit report. The follow-up process aims to ensure the implementation of action plans within the due dates approved by process owners. The completion of the action plans provides improvements in governance, processes, and internal controls to mitigate risks and increase the Company's productivity.



Results of the year:



204
action plans
concluded

1. Governance
- 2. Risk Management, Business Process & Internal Control**
3. Compliance
4. Internal Audit
5. Feedback Survey

2. Risk Management, Business Process & Internal Control



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Business Process Management

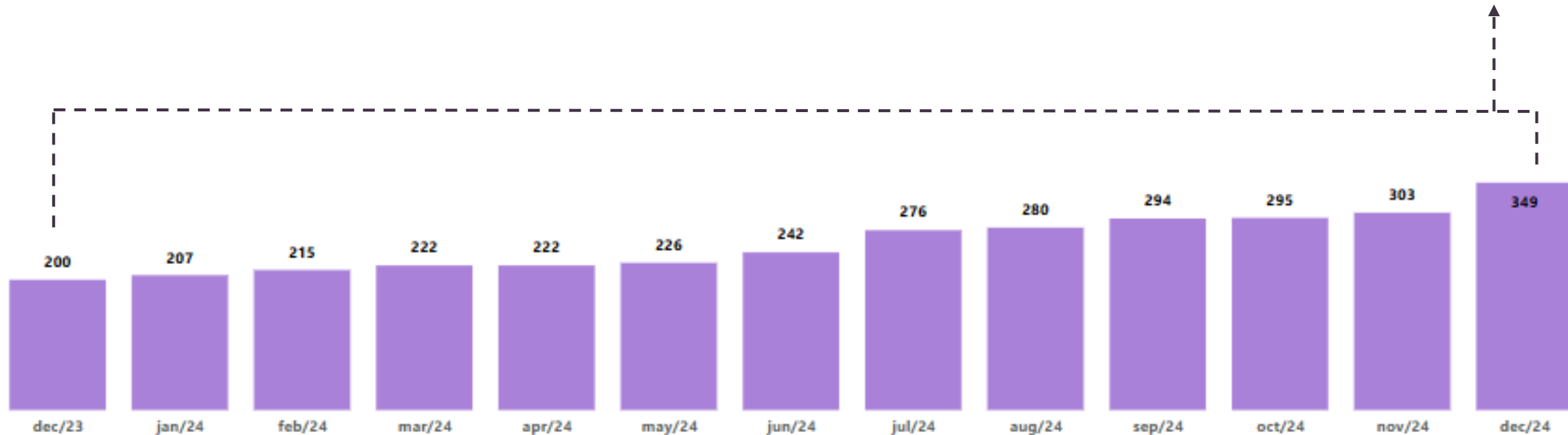
Business process mapping and modeling aims to guarantee the effectiveness of internal controls performed by process owners. Flowcharting is a standard to model the activity execution to ensure the correct usage of resources and optimize the results.

Results of the year:



74%

+149
processes
mapped



2. Risk Management, Business Process & Internal Control



GRC

Internal Controls

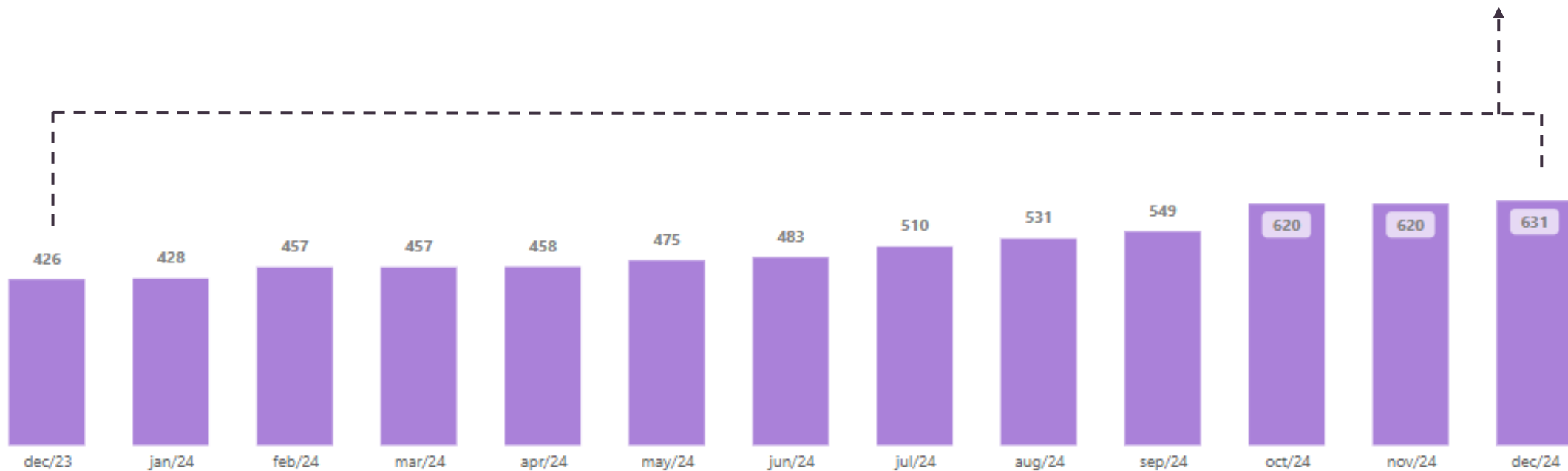
Risk management through internal controls mapping helps to prevent risks, errors and irregularities. In 2024, we identified significant improvement in the control environment. In order to achieve such a scenario, there was a wide range of processes and internal controls mapped with the support of other departments in partnership with GRC Team.

Results of the year:



48%

+205
internal
controls



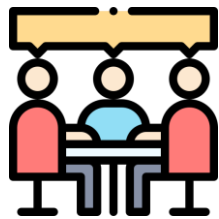
2. Risk Management, Business Process & Internal Control

Annual Cycle of Enterprise Risks Review



GRC

Once the strategies to mitigate the risks are implemented, it is essential to monitor and continuously review the progress and efficiency of such strategies. We perform an annual cycle of enterprise risk review, conducting meetings with process owners and their directors to analyze the risks under their scope and responsibility.



**+40 meetings
conducted**



**136 enterprise risks
reviewed**



**14 action plans
concluded**

1. Governance
2. Risk Management, Business Process & Internal Control
- 3. Compliance**
4. Internal Audit
5. Feedback Survey

3. Compliance

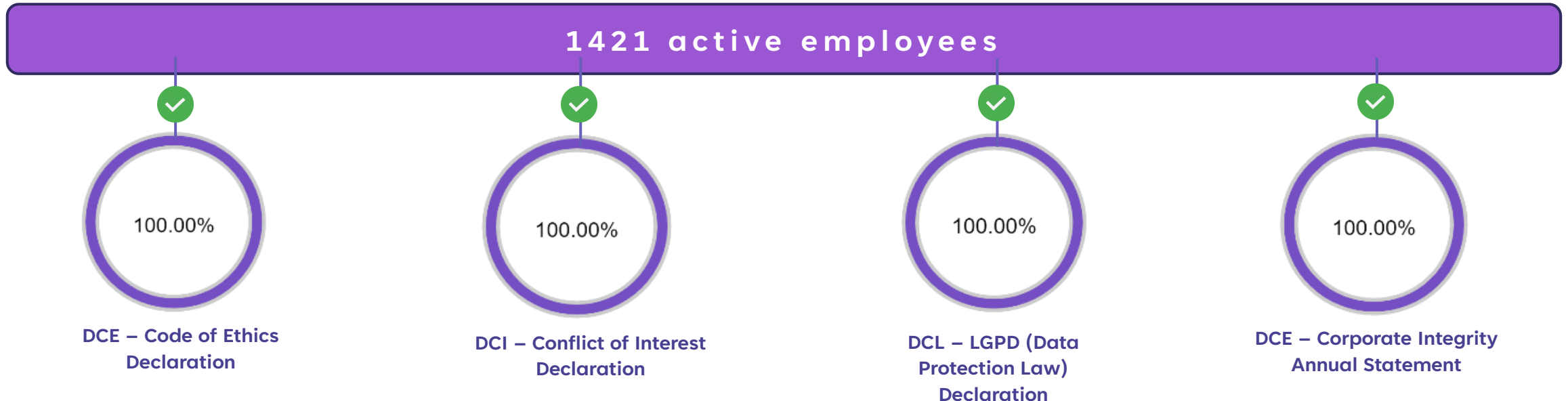
Adherence to Compliance Program



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Each employee is responsible for active monitoring and commitment to the Internal Policies. To that end, every employee, at all levels, must comply with internal policies and agree to our Code of Conduct and Ethics, and Anti-Corruption Policy, which obliges them to stay up to date regarding possible changes in policies and procedures.

The graphics below show the adherence of employees for the year:



3. Compliance

Whistleblowing Channel



GRC

The whistleblowing channel is an instrument of communication to anonymously report possible ethical and moral issues. This tool is extremely useful, as it enables a quick and secure channel among employees, outsourced employees, suppliers, community and the Board. Based on this information, the Compliance team can investigate 100% of complaints, supported by the Human Resources department, with integrity and transparency.

Monthly Evolution



Registered

178

Concluded

183

In Progress (backlog)

4

3. Compliance

Campaigns



GRC

Online Trainings

Internal Communications

Juntos pelo Compliance

JORNADA DIGITAL

13/12 (Sexta-feira)
14h

Accesse via ZOOM
link abaixo e
PARTICIPE!

Laiz Pedraza
GRC

Laiz Mariane
GRC

Nayara Moiana
GRC

NOSSA CAM PA NHA!

Presentes e cortesias de terceiros são limitados a US\$ 100 (cem dólares americanos) por pessoa e devem ser registrados por meio da **Declaração de Oferecimento ou Recebimento de Cortesias**, disponível no portal de Compliance.

Para saber mais, accesse o Portal de Compliance na Intranet.

NOSSA CAM PA NHA!

A Norma de Gestão de Incidentes Reputacionais de Compliance trata de casos de fraude, corrupção e suborno, que demandam respostas rápidas como:

- Notificações, intimações e ofícios;
- Operações de busca e apreensão ou condução coercitiva;
- Mídias negativas.

Para saber mais, accesse a Norma no Portal de Compliance na Intranet.

Annual Statement

Declaração Anual de Integridade Empresarial

Preenchimento obrigatório

O preenchimento dessa Declaração indica que você cumpriu todas as regras e orientações previstas em nossas políticas e normas. Também declara, em caso de ocorrência, que você comunicou através do Canal Confidencial, qualquer violação ou suspeita de violação às nossas políticas e normas.

Accesse a Declaração através do link ou QR Code.

Você já sabe, mas não custa lembrar...

Participe do Juntos pelo Compliance!

Dia internacional do Combate à Corrupção!

IPÊ - 09/12 (segunda-feira)

8h - Abertura da Semana de RS
Galpão Tico-Tico

PORTO - 09/12 (segunda-feira)

8h - Abertura da Mastra de RS
Auditório ADM

11h - **Papo sobre Compliance**
Refeitório Operacional

JORNADA DIGITAL ESPECIAL - 13/12 (sexta-feira)

14h - **JUNTOS PELO COMPLIANCE**
ZOOM

Accesse o QR Code e participe da LIVE

NOSSA CAM PA NHA!

O que fazer em casos de Assédio Moral?

Reúna provas e anote detalhes (data, hora, local e nomes das testemunhas). Procure orientação psicológica e denuncie no Canal Confidencial!

Canal Confidencial: 0800 882 0411

3. Compliance

Third Parties Due Diligence



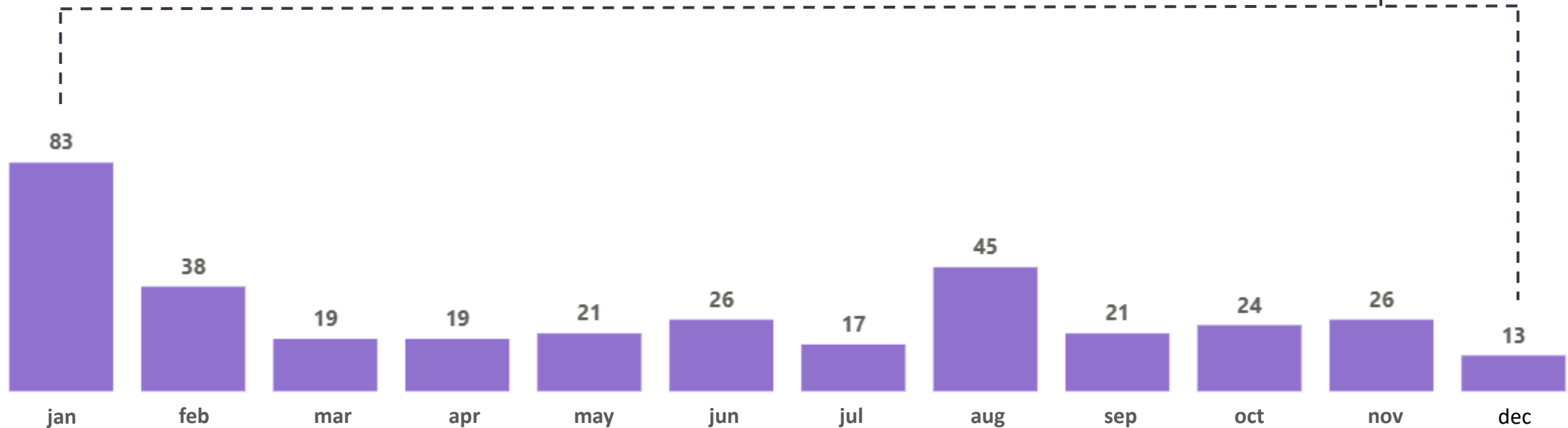
GRC

Customers and Suppliers Due Diligence is essential to understand our counterparties and guarantee their respect for the ethical and moral standards required by the Companies.

Results of the year:



+353
analysis
performed



1. Governance
2. Risk Management, Business Process & Internal Control
3. Compliance
- 4. Internal Audit**
5. Feedback Survey

4. Internal Audit

Completion of the 2024 Integrated Internal Audit Plan



GRC

The completion of the 2024 Integrated Internal Audit Plan highlights the execution of five projects, two of which were conducted exclusively by the local Internal Audit and three in an integrated model, in collaboration with the shareholders' Internal Audit Department, through a process of methodology transfer and business knowledge contribution from the local Internal Audit. This model ensured the effective transition of responsibilities, aligning practices with shareholders' expectations and regulatory requirements. The audits not only met regulatory requirements but also identified opportunities to enhance operational efficiency and mitigate risks, thereby creating value for the organization.

Audit Engagements concluded in 2024:

- PSB Industrial Control Systems (ICS) Audit
- MMI Industrial Control Systems (ICS) Audit
- PSB and MMI Human Capital Audit
- PSB and MMi Treasury
- PSB and MMI PN10 Goals Management
- PSB and MMI Contingencies Management

4. Internal Audit

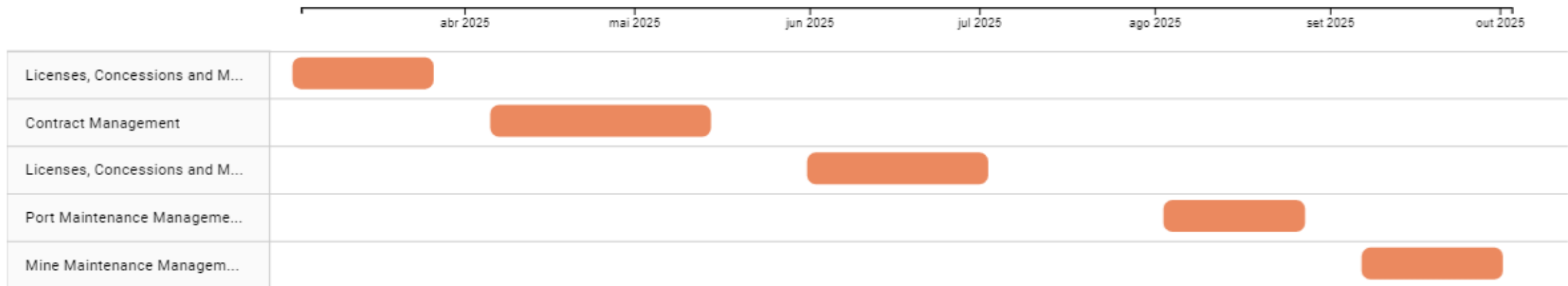
Approval of the 2025 Internal Audit Plan



GRC

The 2025 Internal Audit Plan was approved at the last Audit Risk and Compliance Committee - ARCC meeting of 2024, with 5 (five) planned projects: 2 (two) related to operational processes of Porto Sudeste do Brasil, 2 (two) processes of Mineração Morro do Ipê, and 1 (one) of a corporate scope. These audits will cover a total of 17 risks identified in the Enterprise Risk Management (ERM) and other business transactional risks, aligning with the organization's risk mitigation strategy and reinforcing the commitment to governance and operational efficiency.

Audit Plan



1. Governance
2. Risk Management, Business Process & Internal Control
3. Compliance
4. Internal Audit
- 5. Feedback Survey**

5. GRC Department Feedback Surveys

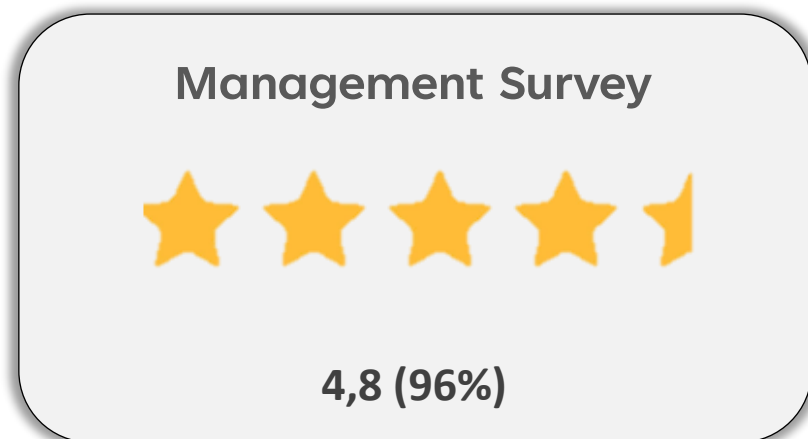


GRC

At the end of each project, the GRC team conducts a formal feedback survey with the internal customers to assess the work performed. Moreover, annually, the team runs a feedback survey along with the shareholders about the activities performed during the year.

In our survey, it is possible to evaluate in detail the services within our scope, enabling assertive feedback.

The results below demonstrate the positive impact of GRC Team's performance in 2024.



Final Considerations



GRC

We celebrate a year of progress in our internal control environment, reflected in the maturation of our corporate governance framework. This progress has been validated by the recognition and engagement of our stakeholders and crowned by the achievement of ISO 37001 certification - Anti-bribery Management System. We have actively supported business areas in mapping processes, creating the risk and control matrix, defining and reviewing internal norms, and ensuring compliance with internal and external requirements.

We concluded the year with the consolidation of the Internal Audit department, established in January 2024, and the completion of the integrated internal audit plan in partnership with our shareholders' internal audit team. Additionally, we approved the Annual Internal Audit Plan for 2025 with the Audit, Risk, and Compliance Committee (ARCC).

We strongly believe that one of the ways to stay aligned with the highest governance standards is through internal auditing. More than just a corporate check-up, this practice ensures that we operate effectively, ethically, and in full compliance with current regulations.

As we move forward, we remain confident that the Governance, Risk, Compliance, and Internal Audit functions will continue to be conducted with transparency, efficiency, and, most importantly, add value to the processes of Porto Sudeste do Brasil and Mineração Morro do Ipê.

We thank our entire team for their contributions to this collective effort and look forward to the lasting benefits that this strategic approach will bring to our future.

Luis Pedroza – Governance, Risks & Compliance Manager

